



Dear Members,

The 'Empowering Hospitality' Conclave held in July at Hotel Centre Point in Nagpur, the third in this year's series, was another resounding success. The event honoured the remarkable contributions of Nagpur's hospitality professionals and brought together key industry leaders to discuss crucial topics, including the new Maharashtra Tourism Policy 2024, cybersecurity essentials, technology for enhancing guest experiences and skill training. We were also honoured to have Dr Ravinder Singal (IPS), Commissioner of Police, Nagpur City, as our special guest for the occasion.

These Conclaves are designed with the aim to unite hospitality industry leaders, experts and stakeholders to discuss and address regional challenges. Through insightful sessions and networking opportunities, they promote collaboration and innovation, equipping attendees with the knowledge to enhance operational efficiency and guest satisfaction. Topics such as IT advancements, fire safety, sustainability and pest control, among other essential areas, provide practical insights for immediate application.

Continuing our commitment to enhancing food safety standards, HRAWI, in partnership with the Food Safety and Standards Authority of India (FSSAI), conducted two Food Safety Supervisor Training in Advance Catering (FoSTaC) programs recently. The first session, held at the Grand Bhagwati in Ahmedabad on August 28th, saw the participation of 23 hospitality professionals. The following day, another successful session was conducted at Hotel Manoshanti in Goa which saw the participation of 40 professionals. To date, HRAWI has successfully trained and certified 3146 professionals through the FoSTaC Training Programme, reinforcing our dedication to elevating food safety standards within the hospitality industry.

It is with deep sorrow that we convey our condolences on the passing of Mr Vinay Sunder Awatramani, Director at West End Hotel, who left us on August 16th. Mr Awatramani was a pillar of our industry, known for his dedication, leadership and contributions to hospitality. His absence will be deeply felt by all who had the privilege of knowing and working alongside him.

Looking ahead, we are excited to announce that the 54th Annual Convention of FHRAI will be held in Goa from October 16th to 18th, 2024, at The Taj Cidade de Goa, Convention Centre. The theme for this year's convention is "Tourism @2047: Incredible to Inevitable India: Driving Growth and Sustainability in a Mission Mode," in alignment with the Government's vision of making India a developed country by 2047. A teaser video of the Convention was



released by Shri Amitabh Kant, G20 Sherpa and Former CEO of NITI Aayog, during the Travel For Life; Tourism Sustainability Summit held earlier this year.

As we reflect on these events and look forward to the future, I am confident that with our collective efforts, we will continue to drive growth, innovation and sustainability in our industry.

Thank you for your support and dedication.

Warm regards,

Pradeep Shetty, President, HRAWI
