

## **Driving Responsible City Hospitality: Vivanta Goa, Panaji Launches In-House Water Bottling Plant**

At Vivanta Goa, Panaji, we continue to advance our commitment to responsible hospitality with the commissioning of an in-house water bottling plant—enabling the complete elimination of single-use plastic water bottles across the hotel.

As one of Goa's leading city hotels, Vivanta Goa, Panaji operates at the centre of the state's business, social and MICE ecosystem. With a high-volume portfolio spanning banquets, events and non-resident offerings, our operational scale carries an equally significant responsibility to adopt practices that deliver meaningful environmental impact. The in-house bottling facility allows us to serve purified drinking water in reusable glass bottles across guest rooms, restaurants, banquet venues and back-of-house areas, while adhering to the highest standards of quality, safety and hygiene.

This initiative aligns closely with Paathya, the ESG+ framework of Indian Hotels Company Limited, which guides our approach to environmental stewardship, social responsibility and governance. By investing in sustainable infrastructure, we are addressing plastic waste at its source—without compromising guest comfort, operational efficiency or service excellence. Each bottle follows a controlled cleaning, sterilisation and refilling process, ensuring consistency, safety and reliability at every touchpoint.

For our guests, this transition reflects a thoughtful approach to hospitality that balances comfort and convenience with environmental care. For corporate clients and event planners, it reinforces our ability to support responsible, sustainability-led events aligned with evolving global expectations.

Through initiatives such as this, we continue to demonstrate that urban hospitality can be both high-performing and environmentally conscious. At Vivanta Goa, Panaji, sustainability is being embedded into everyday operations to create long-term value for our guests, partners and the communities we serve.

Commenting on the milestone, Mr. Ranjit Phillipose, Senior Vice President – Operations, IHCL Goa, said,

“At IHCL, sustainability is not an add-on—it is integral to how we operate and grow. The commissioning of the in-house water bottling plant at Vivanta Goa, Panaji represents a meaningful step under Paathya, our ESG+ framework. As a leading city hotel with a strong non-resident footprint, this initiative enables a tangible reduction in single-use plastic while continuing to meet the expectations of our guests and partners. I would also like to acknowledge the owners of Vivanta Goa, Panaji for their continued support and strong alignment with Paathya, which has been instrumental in bringing this initiative to life.”