

## **Goa's hotels open for business, but attrition, skill gaps forcing checkout**

Goa hospitality sector grapples with workforce shortages despite strong tourism demand

High attrition rates and widening skill gaps emerge as key challenges for hotels across the state

Goa's hospitality industry continues to witness strong business activity and growing tourist arrivals, but hotels across the state are facing an increasingly severe workforce crisis. High employee attrition, shortages of skilled professionals and difficulties in attracting local talent are creating operational challenges for hotels, even as demand for accommodation remains robust.

Industry stakeholders have highlighted that staffing gaps are affecting several departments, including food and beverage service, housekeeping, front office operations and culinary teams. The challenge has intensified as many hospitality workers seek opportunities in other sectors or migrate to larger metropolitan markets offering higher salaries and career growth prospects.

Hotel operators are responding by investing in employee training, skill development initiatives and retention programmes to bridge the talent gap. However, industry leaders believe that long-term solutions will require stronger collaboration between hospitality businesses, educational institutions and government agencies to create a sustainable talent pipeline for Goa's growing tourism and hospitality sector

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