

Make Air Suvidha forms easier to use: Hoteliers

Mumbai: Hoteliers have requested the state aviation department to make it easier for in-bound air travellers to complete the process of submitting Air Suvidha form and other documents, saying on many occasions their guests have missed flights due to a delay in filing the form. This form mainly asks about Covid vaccination status.

In a letter to Valsa Nair Singh, principal secretary (aviation), the Hotel and Restaurant Association Western India (HRAWI) president Sherry Bhatia has pointed out serious problems being faced by the air travellers flying to India from overseas destinations. HRAWI has thousands of star hotels and premium bars and restaurants as its members.

“On numerous occasions, travelers are not aware of this mandatory requirement. The Online Travel Aggregators whom the customers mostly rely on for travel logistics, hardly inform the travelers about the same, resulting in the travellers getting to know about this form at the check-in counter only,” said Bhatia. “Most of the travelers use their mobile phones for ticketing, airport check-ins and boarding pass facilities at the airports. However, filling the Air Suvidha Form through mobile is a cumbersome exercise, requiring high-speed internet, which cannot be met with the normal mobile internet services,” he pointed out. —**Chittaranjan Tembhekar**