

FSSAI claims approx 10,500 non-compliant Restaurants delisted by e-Commerce food delivery platforms

On the basis of strict strictures from the food safety regulator last month, leading e-commerce food delivery portals have delisted more than 10,000 non-registered restaurants from the their respective platforms.

As per an official release from Food Safety and Standards Authority of India (FSSAI), the Authority reviewed the action taken by leading food aggregators Zomato, Swiggy, UberEats, Food panda, etc., on the delisting of non-compliant Hotels/Restaurants from their portals. As per the release, Zomato has delisted 2,500, Swiggy 4,000, Foodpanda 1,800 and UberEats 2,000 partner Hotels/Restaurants. These food aggregators have been directed to share the list of delisted Hotels/Restaurants so that action can be initiated against the defaulters under the Food Act.

Earlier, FSSAI had shared a checklist of compliance for Hotels/Restaurants to be used by them in their internal food safety audits. Zomato and Swiggy have conducted internal food safety audits of some of their partner Hotels/Restaurants accordingly.

The food delivery aggregators have also come together for training and certification of the supervisors of Hotels/Restaurants. The list of delisted Hotels/Restaurants would be shared with State enforcement machinery for the action against non-compliant FBOs as per the provisions laid down under the FSS Act 2006.