

Mumbai hotels claim dip in home delivery orders because of GST

Goods and services tax (GST) has led to an 80% drop in home delivery orders. Food parcel and home delivery account for 30% of their business. While earlier 5% value added tax used to be levied, since July 1, customers have been paying GST even for home delivery orders. The number of parcels and home deliveries has reduced by 80 % as customers are not ready to pay GST.